

Related Experience:

- **Edgio (f.k.a Limelight Networks), Capacity Engineer** Oct.2021 to Feb. 2025
Technologies: Linux, FreeBSD, OpenNebula (KVM/QEMU/libvirt), Salt, git Ansible, Robot Framework, Python, Bash, Zabbix, Docker Remote
 - Administrated OpenNebula VM management, DHCP, and PXE platforms
 - Created and maintained the following: provisioning validation tests using Robot Framework, system configurations using Salt, system images, drive wipe and imaging scripts
 - Helped develop, and create the process for provisioning, a new Point of Presence (PoP) architecture
 - Maintained/Updated documentation and create new Methods of Procedure (MOP)
 - Provisioned and decommissioned baremetal and VM hosts using scripting and automation tools
 - Troubleshooted network and server hardware issues, working with vendors and data centers to achieve resolution
 - Worked with ISP customers to configure and troubleshoot DNS
- **USPCNET, Systems Administrator I** Nov. 2020 to Aug. 2021
Technologies: Windows Server, VMware, Citrix, Azure/O365/Exchange/Entra/Intune, MacOS Tempe, AZ
 - Administrated Windows Server versions 2008-2019, creating and maintaining server roles including AD DS, File sharing, RDS, IIS, WSUS, DHCP, DNS and Hyper-V
 - Assisted in Gsuite to O365 migrations
 - Configured SSL and IPSec VPNs, remote access and PtP, on Sophos and Sonicwall gateways and configuring VPN clients on desktop and mobile systems for remote access
 - Maintained Citrix Desktop and XenApp environments
 - Migrated clients to Azure AD and managing Office 365 services
 - Provisioned and maintained VMs on ESXi and Hyper-V hypervisors
- **Southwest Behavioral Health Services, PC/Network Technician II** Dec. 2018 to Oct. 2020
Technologies: Windows 7/10 LTSC, AD/DS, Hyper-V, Exchange 2010, Powershell, Cisco UC Phoenix, AZ
 - Created, hardened, set user experience, and maintained the Windows 10 LTSC image
 - Initiated mass software deployments with Powershell and PDQ deploy
 - Managed AD accounts and Exchange 2010 mailboxes
 - Performed vulnerability scans on 1000+ endpoints using OpenVAS
 - Purchased new equipment, software, and set hardware standards for deployments
 - Virtualized and isolated legacy systems with Hyper-V
- **Insight Global: Hackensack Meridian Health, PC Technician** Feb. 2018 to Oct. 2018
Technologies: RMM, Thin Client VDI, MDM Neptune City, NJ
 - Performed new hardware deployments, TDRs for Epic EHR deployments, and projects at HMM hospitals, affiliated medical practices and corporate offices, as required
 - Troubleshoot and resolve user issues on Windows 7 and 10 systems related to EHR software, MS Office, Citrix and VMware clients, printing, networking, PC hardware and various health care related peripherals
- **Aleatory Inc. d/b/a Bar Anticipation, I.T. Specialist** June 2014 to June 2017
Technologies: WiFi, CCTV, NAS, CATV (QAM/NTSC), PBX/POTS, A/V Lake Como, NJ
 - Installed and maintained hardware/software on Windows, Mac, Linux and mobile
 - Installed, configured and maintained 15+ IP security cameras and VMS
 - Installed and maintained A/V equipment
 - Maintained CATV system and upgraded headend for HDTV
 - Maintained hardware and networking of POS system with 25+ stationary and handheld terminals and associated thermal and impact printers
 - Maintained phone system, POTS lines, and wiring

Formal Education:

- **University of Vermont** May 2009
 - Bachelor of Science, Psychology Burlington, VT

Certifications:

- **Active:**
 - **CompTIA Server+** (Verify Code: 5KWN2Y0GVD111YKP) Aug. 2020
 - **CompTIA A+** (Verify Code: VL6NH0F0780LFE9E) Jan. 2018
 - **CompTIA Network+** (Verify Code: 5YQM3NHFC314YQVY) Mar. 2017
- **Expired:**
 - **CompTIA Cloud+** (Verify Code: 3ZQMZCHPXLRRQ830) Oct. 2021
 - **CompTIA Security+** (Verify Code: RQ89ZEN34CVEQ55H) Feb. 2020
 - **CompTIA CySA+** (Verify Code: EK9WZQ0M9L11QQG3) Dec. 2019
 - **CompTIA Linux+** (Verify Code: R7EW01P7XZ9LTV5X) Oct. 2018